



Mi Universidad

ALUMNA: [Alexa Odisley Aguilar Solorzano](#)

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MATERIA: [Ingles](#)

Mi Universidad

MATRÍCULA: [409424709](#)

CARRERA: [LICENCIATURA EN PSICOLOGÍA](#)

ALEXA SOLÓRZANO

Professional Profile

I am a Psychology student with experience in customer service, event planning, and hotel reception. I am good at effective communication and teamwork, and I love learning new skills. In the future, I plan to run my own business in the beauty industry, where I can apply my creativity and organizational skills.

EXPERIENCE

PRODUCTION AND CUSTOMER SERVICE ASSISTANT - POMTERRE (2024 - PRESENT)

- Coordinated and packed products with high-quality standards
- Assisted customers and managed orders to ensure satisfaction
- Maintained inventory control and a clean workspace
- Worked in a dynamic, fast-paced environment under pressure

HOTEL RECEPTIONIST (WEEKENDS)


- Handled check-ins and check-outs for guests
- Provided assistance and guidance to guests during their stay
- Managed reservations and addressed any inquiries about hotel services
- Ensured a satisfying guest experience at all times

SKILLS AND COMPETENCIES

- I am good at customer service and problem-solving
- I have experience in event planning and logistics
- I excel in teamwork and project leadership
- I am skilled at inventory management and quality control
- I have experience in communication and direct customer interaction
- I have experience in managing reservations and hotel operations

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EDUCATION

- **BACHELOR'S DEGREE IN PSYCHOLOGY - IN PROGRESS**
- **HUMAN RESOURCES MANAGEMENT COURSE - HIGH SCHOOL**
- **CUSTOMER SERVICE AND SALES CERTIFICATION**
- **TRAINING IN EVENT ORGANIZATION AND LOGISTICS**

LANGUAGES

- Spanish: Native
- French: Intermediate
- English: Basic - improving

ADDITIONAL INFORMATION

- Hobbies: Makeup, fashion, dancing, and traveling
- Interest in starting a business in the beauty industry
- Quick learner and eager to face new challenges