

INGLES III
IMAGEN DE GUIA

MTRA:
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PRESENTA LA ALUMNA:
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GRUPO, SEMESTRE Y MODALIDAD
3ER SEMESTRE "B" PUERICULTURA SEMIESCOLARIZADO.

FRONTERA COMALAPA, CHIAPAS
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3 Hospital admissions

Scrub up

- Work in pairs. These patients have arrived in hospital and are waiting in reception. Discuss why you think each one is there.



- Listen to the patients describe their problem, and decide which one is speaking.

1 pregnant 3 Take an aspirin Pain
 2 dizzy 4 hurt

- Decide the order, 1-5, in which the patients should be seen.

Vocabulary

The admissions procedure

- Complete the sentences with the words below
- a triage nurse treatment
 an initial assessment a priority
 life-threatening waiting room
 registration cubicle

- Take a seat in the waiting room
- The first nurse you meet will be a specialist called a triage nurse
- This nurse will make registration of your problem.
- This helps decide who is life-threatening
- A patient with an initial assessment condition will see a doctor immediately.
- A nurse will get personal details from you and fill in a hospital history form.
- When there is a free cubicle a doctor will see you.
- The doctor will decide on the treatment
- Have you ever been admitted to hospital? Do you have any stories of unusual hospital admissions? Describe exactly what happened.

It's my job

- 1 Work in pairs. Discuss the question.
What are the main responsibilities of a hospital receptionist? *Take in, deal reg, station*
- 2 Read about Carmen and answer the questions.
 - 1 What qualities does Carmen need in her job? *they turn patient record*
 - 2 How do medical staff cause Carmen problems? *does not cause problems*
 - 3 What does she know about medicine? *don't save much*

Carmen Doman

I'm a hospital receptionist. If you need to find somebody, or if you need to know anything about the hospital - ask me. If you want new paper towels, or you need to speak to a surgeon - ask me.
I often meet people when they are frightened, angry, or drunk, so it's important to be diplomatic and strong. I often need to reassure people, so it's important to be calm.

My normal work is to greet and assist patients when they arrive, make appointments for patients, record patients' information, and organize and file patient records. I also keep the accounts. You need to be very organized to do this job.

Of course, I have to operate a computer, a fax machine, and other office equipment, but I also have to know first aid, and understand medical terminology and abbreviations. My biggest problems are with the handwriting of medical staff. It was less a lot of time when I don't understand reports and forms because of handwriting or abbreviations.

I believe that without me and the other receptionists the whole hospital would come to a stop



In this unit

- describing the hospital admission procedure
- describing what happened
- Past Simple v Past Continuous
- filling in a patient record card
- writing a summary of a patient

Vocabulary

Patient record

- 1 Which *Scrub up* patient is recorded on this form?

PATIENT RECORD

Surname	Grady	First name	Jim
Gender	M	F	
DOB	2.5.50	Occupation	retired
Marital status	widowed	Next of kin	son
Contact no.	07765 432178	Smoking intake	n/a
Alcohol intake	30 units per week	Reason for admission	snake bite
Medical history	high blood pressure	Allergies	none
GP	Dr Parkinson,		Central Surgery

- 2 Find words and abbreviations in the patient record with these meanings.

- 1 job *occupation*
- 2 bad reactions, for example to certain medications *Allergies*
- 3 family doctor *signed doctor*
- 4 closest relative *relating doctor*
- 5 the amount of something you eat, drink, etc. regularly *amount of food eaten*
- 6 date of birth *Birth registry*
- 7 male / female *SEX*
- 8 past illnesses and injuries *failed diseases*
- 9 married / single / divorced / widowed *marital status*
- 10 not applicable (= not a question for this patient) *don't ask*
- 11 in each (day, week, etc) *for how many days*
- 12 number *Phone number*



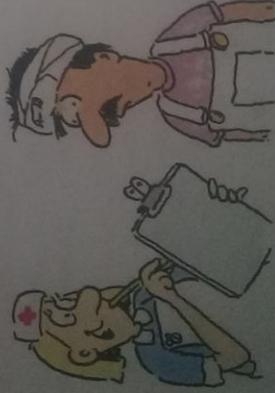
Research shows that hospital admissions increase when there is a full moon, and in the two days following a World Cup defeat.

Listening

A patient record form
 1 Listen to the nurse get personal details from a patient. As you listen, complete the form.

PATIENT RECORD

Surname listen fed
 First name Jo seim
 Gender M F
 DOB male
 Place of birth Kemachi, Pakistan
 Occupation married
 Marital status by other
 Next of kin 867 19111
 Contact no. not
 Smoking intake not
 Alcohol intake not
 Reason for admission not
 Family history not
 tuberculosis
 HIV/AIDS
 diabetes



2 Listen again and complete these questions that the nurse asks.

- 1 What's your name?
 2 What's your date of birth?
 3 1982 you born?

- 4 not married?
- 5 yes smoke?
- 6 does not do you smoke a cigarette?
- 7 does not allergic to in medicines?
- 8 Do any of your brother family from any of the following...?

Speaking

1 Student A work together in pairs. Student Bs work together in pairs. You are going to play the role of a patient admitted to hospital. Invent the following details.

- full name
- allergies
- occupation
- next of kin
- family history
- date and place of birth
- smoking and alcohol intake
- marital status
- reason for admission
- medical history

2 Student A - you are the nurse. Ask Student B, the patient, questions to complete the patient record below.

3 Now change roles.

PATIENT RECORD

Surname Morales Cruz
 First name Nelly Edencisco
 Gender M F
 DOB Chicomuseo
 Place of birth student
 Occupation single
 Marital status my mom and my dad
 Next of kin 9631278999
 Contact no. never
 Smoking intake never
 Alcohol intake never
 Reason for admission He sleeps his head
 Medical history high pressure
 Family history Nelly shuts down and
hit his head

Checklist

Assess your progress in this unit. Tick (✓) the statements which are true.

- I can describe the admissions procedure
- I can understand and complete patient records
- I can ask somebody for their personal details
- I can describe events in the past
- I can understand an article about handwriting

Key words

- Adjectives
 - allergic
 - fatal
- Nouns
 - accounts
 - appointment
 - cubicle
 - first aid
 - initial assessment
 - life-threatening condition
 - limb
 - prescription
 - priority
 - progress notes
 - registration
 - treatment
 - triage nurse

Look back through this unit. Find five more words or expressions that you think are useful.

- name
- Age
- Acquired adviser
- Allergy
- Administered medications
- Date of birth

Writing

Patient summary

- 1 Read this summary about Mustapha Hussein, the patient in Listening 1. Find three mistakes in it.

Mustapha Hussein was admitted with possible concussion after falling from a ladder and hitting his head. Mr Hussein was born in 1982. He is divorced, and works as a painter. His next of kin is his brother, Yusuf. He can be contacted on 07709-401229. Mr Hussein smokes 40 cigarettes a day. He does not drink alcohol. He is not allergic to anything. There is a family history of diabetes on his father's side.

- 2 Write a similar summary about Sarah Behr using the information on the patient record below.

PATIENT RECORD

Surname	Behr	First name	Sarah
DOB	2/1/84	Gender	M F
Occupation	teacher		
Marital status	married		
Next of kin	father Ian		
Contact no.	01792-793456		
Smoking intake	n/a		
Alcohol intake	10 units per week		
Reason for admission	suspected fractured arm		
Family history	heart disease (father's side)		
Allergies	nuts		