



HOSPITAL ADMISSIONS INGLES III

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Hospital admissions

Scrub up Work in pairs. These patients have arrived in hospital and are waiting in reception. Discuss why you think each one is there. AREA

I Listen to the patients describe their problem, and ecide which one is speaking.

cide the order, 1-5, in which the patients should be

cabulary

admissions procedure

plete the sentences with the words below.

age nurse itial assessment hreatening ration

treatment a priority waiting room cubicle

- I Take a seat in the Waiting room
- The first nurse you meet will be a specialist called a triage nurse
- This nurse will make an initial assesment of your problem.
- This helps decide who is cube cle

 A patient with a life the cate and will see a doctor immediately.
- 6 A nurse will get personal details from you and fill in a hospital Begint caterorm.
- 7 When there is a free a prior by a doctor will see
- 8 The doctor will decide on the Aveal ment
- 2 Have you ever been admitted to hospital? Do you have any stories of unusual hospital admissions? Describe exactly what happened.

- describing the hospital admission procedure
- describing what happened
- Past Simple v Past Continuous
- filling in a patient record card
- writing a summary of a patient

It's my job

- Work in pairs. Discuss the question.
 - What are the main responsibilities of a hospital receptionist?
- Read about Carmen and answer the questions.
- What qualities does Carmen need in her job?
- How do medical staff cause Carmen problems?
- What does she know about medicine?

Carmen Doman

I'm a hospital receptionist. If you need to find somebody, or if you need to know anything about the hospital - ask me. If you want new paper towels, or you need to speak to a surgeon - ask me.

I often meet people when they are frightened, angry, or drunk, so it's important to be diplomatic and strong. I often need to reassure people, so it's important to be

My normal work is to greet and assist patients when they arrive, make appointments for patients, record patients' information, and organize and file patient ecords. I also keep the accounts. You need to be very organized to do this job.

of course, I have to operate a computer, a fax machine, nd other office equipment, but I also have to know rst aid, and understand medical terminology and bbreviations. My biggest problems are with the

andwriting of medical staff. It rastes a lot of time when I don't nderstand reports and forms cause of handwriting or breviations.

elieve that without me d the other receptionists e whole hospital would me to a stop.

Vocabulary

Patient record

Which Scrub up patient is recorded on this form?

PATIENT RECORD

Sumame	Grady	First name	Jim		
DOB	2.5.60	Gender	MF		
Occupation		retired			
Mantal status		widowed			
Next of kin		800			
Contact no.		07765 432178			
Smoking intake		n/a			
Alcohol intake		30 units per week			
Reason for admission		snake bite			
Medical history		high blood pressure			
Allergies		none			
GP		Dr Parkins Central Su			

2 Find words and abbreviations in the patient record with these meanings.

2 bad reactions, for example to certain medications

3 family doctor

4 closest relative

5 the amount of something you eat, drink, etc. regularly

6 date of birth

male / female

8 past illnesses and injuries

9 married/single/divorced/widowed Marital Status

10 not applicable (= not a question for this patient)

11 in each (day, week, etc.)

12 number

occupation

Allergies Next of kin

Alcohol intake Sender DOB

Gender

Medical history

20 units week Contact. NO

Research shows that hospital admissions increase when there is a full moon, and in the two days following a World



Listening

A patient record form

patient. As you listen, complete the form.

PATIENT RECORD

Surname First name

DOB

Place of birth

Occupation

Marital status

Next of kin

Contact no.

Smoking intake

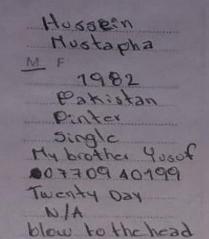
Alcohol intake

Reason for admission

Family history

X mental illness

diabetes Gran PaichSX HIV/AIDS



× turberculosis



- (Listen again and complete these questions that the
 - 1 What happened tyou?
 - 2 What your date of birth?
 - 3 where you born?

- 4 and you onamied?
- 5 Do you smoke?
- 6 Howarany do you smoke a day ?
- 7 arc you allergicto 8 Downyofyour. Close family 304 Cs from any of the following ...?

Speaking

- Student As work together in pairs. Student Bs work together in pairs. You are going to play the role of a patient admitted to hospital. Invent the following details.
 - full name
 - allergies
 - occupation

 - next of kin

family history

- adate and place of birth
- smoking and alcohol intake
- marital status reason for admission
- medical history
- Student A you are the nurse. Ask Student B, the patient, questions to complete the patient record below.
- 3 Now change roles.

PATIENT RECORD

First name Gender

DOB

Place of birth

Occupation

Marital status

Next of kin

Contact no.

Smoking intake

Alcohol intake Reason for admission

Medical history

Family history

Sanchez

30-12-1995

Fia. Comalapa

a lawyer

963 750 80 11

Disnes

None

None

Writing

Patient summary

 Read this summary about Mustapha Hussein, the patient in Listening 1. Find three mistakes in it.

Mustapha Hussein was admitted with possible concussion after falling from a ladder and hitting his head. Mr Hussein was born in 1982. He is divorced, and works as a painter. His next of kin is his brother, Yusuf. He can be contacted on 07709-401229. Mr Hussein smokes 40 digarettes a day. He does not drink alcohol. He is not allergic to anything. There is a family history of diabetes on his father's side.

Write a similar summary about Sarah Behr using the information on the patient record below.

PATIENT RECORD

Surname	Behr	First name	Sarah		
DOB	2/1/84	Gender	M F		
Occupation		teacher			
Marital status		married			
Next of kin		father Ian			
Contact no.		01792-793456			
Smoking intake		n/a			
Alcohol intake		10 units per week			
Reason for admission		suspected	fractured		
		arm			
Family history		heart disease			
		(father's side)			
Allergies		nuts			

Checklist

Assess your progress in this unit. Tick (*) the statements which are true.

I can describe the admissions procedure

I can understand and complete patient records

I can ask somebody for their personal details

I can describe events in the past

I can understand an article about handwriting

Key words

Adjectives allergic fatal

Nouns
accounts
appointment
cubicle
first aid
initial assessment
life-threatening condition
limb
prescription
priority
progress notes
registration
treatment
triage nurse

Look back through this unit. Find five more words or expressions that you think are useful.