

Heydi Janeth Cruz

Ingles 3

PRESENTA EL ALUMNO:

Migdeli Marín López Pérez

GRUPO, SEMESTRE y MODALIDAD:

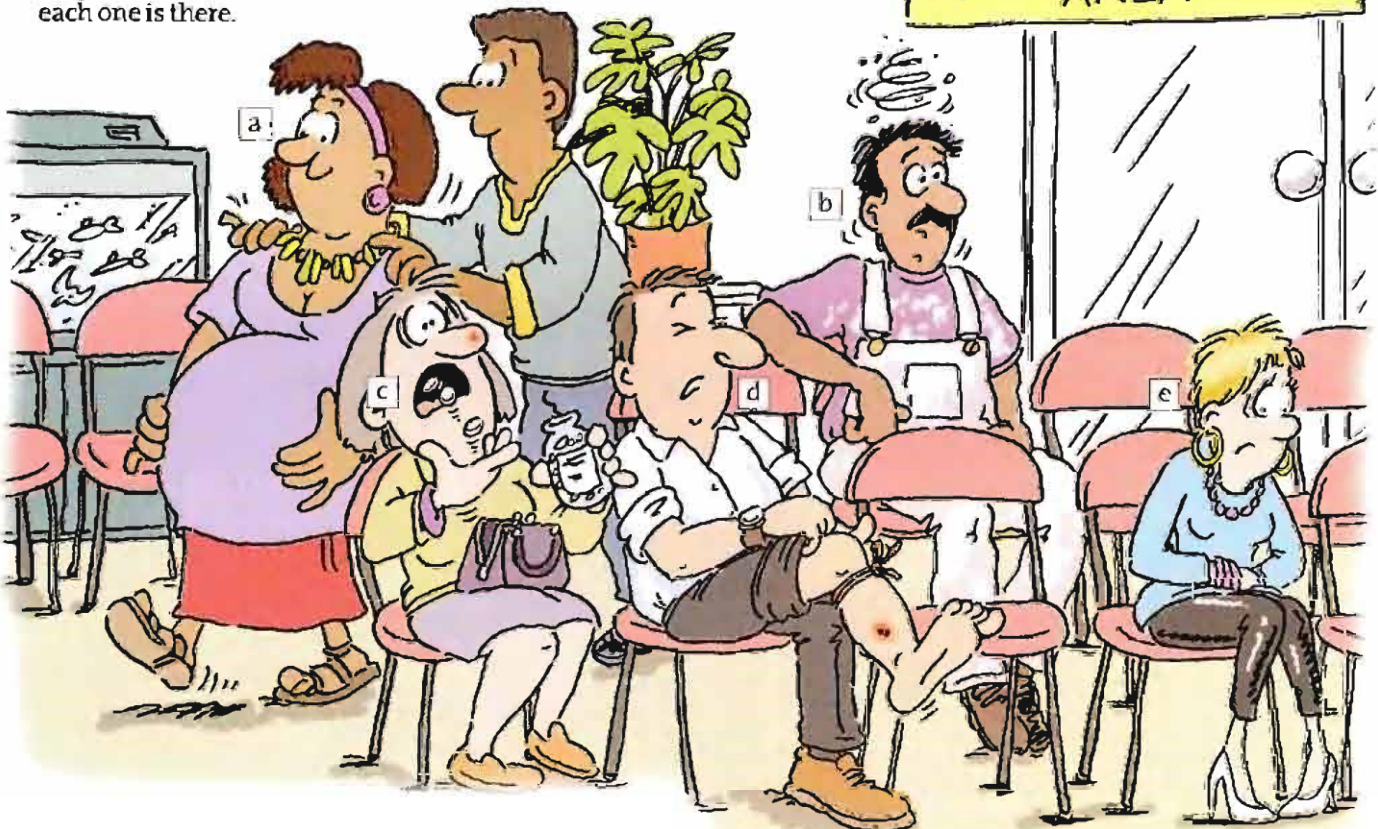
3er. Cuatrimestre “B” Semiescolarizado

Frontera Comalapa, Chiapas 7 de junio del 2020

3 Hospital admissions

Scrub up

- 1 Work in pairs. These patients have arrived in hospital and are waiting in reception. Discuss why you think each one is there.



- 2 Listen to the patients describe their problem, and decide which one is speaking.

1 _____ 3 _____ 5 _____
2 _____ 4 _____

- 3 Decide the order, 1-5, in which the patients should be seen.

Vocabulary

The admissions procedure

- 1 Complete the sentences with the words below.

a triage nurse
an initial assessment
life-threatening
registration

treatment
a priority
waiting room
cubicle

- 1 Take seat in the waiting room
- 2 The first nurse you meet will be a specialist called atriage nurse
- 3 This nurse will make registration of your problem.
- 4 This helps decide who is. A proirity
- 5 Apatient with a life- threatening condition will see adocotr immediately
- 6 A nurse will get personal details from you and fill in a hospital cubicle form.
- 7 When there is a free an initial assessment a doctor will see you.
- 8 The doctor will decide on thc . treatment

- 2 Have you ever been admitted to hospital? Do you have any stories of unusual hospital admissions? Describe exactly what happened.

It's my job

- 1 Work in pairs. Discuss the question.
What are the main responsibilities of a hospital receptionist?
- 2 Read about Carmen and answer the questions.
 - 1 What qualities does Carmen need in her job?
 - 2 How do medical staff cause Carmen problems?
 - 3 What does she know about medicine?

Carmen Doman

I'm a hospital receptionist. If you need to find somebody, or if you need to know anything about the hospital – ask me. If you want new paper towels, or you need to speak to a surgeon – ask me.

I often meet people when they are frightened, angry, or drunk, so it's important to be diplomatic and strong. I often need to reassure people, so it's important to be calm.

My normal work is to greet and assist patients when they arrive, make appointments for patients, record patients' information, and organize and file patient records. I also keep the accounts. You need to be very organized to do this job.

Of course, I have to operate a computer, a fax machine, and other office equipment, but I also have to know first aid, and understand medical terminology and abbreviations. My biggest problems are with the handwriting of medical staff. It wastes a lot of time when I don't understand reports and forms because of handwriting or abbreviations.

I believe that without me and the other receptionists the whole hospital would come to a stop.



In this unit

- describing the hospital admission procedure
- describing what happened
- Past Simple v Past Continuous
- filling in a patient record card
- writing a summary of a patient

Vocabulary

Patient record

- 1 Which *Scrub up* patient is recorded on this form?

PATIENT RECORD

Surname	Grady	First name	Jim
DOB	2.3.50	Gender	M F
Occupation	retired		
Marital status	widowed		
Next of kin	son		
Contact no.	07765 432178		
Smoking intake	n/a		
Alcohol intake	30 units per week		
Reason for admission	snake bite		
Medical history	high blood pressure		
Allergies	none		
GP	Dr Parkinson, Central Surgery		

- 2 Find words and abbreviations in the patient record with these meanings.

1 job	1 <u>occupation</u>
2 bad reactions. for example to certain medications	2 <u>allergies</u>
3 family doctor	3 <u>medical history</u>
4 closest relative	4 <u>contact no.</u>
5 the amount of something you eat, drink, etc. regularly.	5 <u>smoking intake, alcohol intake</u>
6 date of birth	6 <u>dob</u>
7 male / female	7 <u>gender</u>
8 past illnesses and injuries	8. <u>Family history</u>
9 married / single / divorced / widowed	9 <u>Marital status</u>
10 not applicable (= not a question for this patient)	10 <u>bob</u>
11 in each (day, week, etc.)	11 reason for admission
12 number	12 <u>contact no.</u>

Research shows that **hospital admissions increase** when there is a full moon, and in the two days following a World Cup defeat.



Listening

A patient record form

- 1 Listen to the nurse get personal details from a patient. As you listen, complete the form.

PATIENT RECORD

Sumame
 First name
 Gender
 DOB
 Place of birth
 Occupation
 Marital status
 Next of kin
 Contact no.
 Smoking intake
 Alcohol intake
 Reason for admission
 Family history

- mental illness tuberculosis
 diabetes HIV/AIDS



- 2 Listen again and complete these questions that the nurse asks.

- 1 What _____ you?
 2 _____ date of birth?
 3 _____ you born?

- 4 _____ married?
 5 _____ smoke?
 6 _____ do you smoke a _____?
 7 _____ allergic to _____?
 8 Do any of your _____ family _____ from any of the following...?

Speaking

- 1 Student As work together in pairs. Student Bs work together in pairs. You are going to play the role of a patient admitted to hospital. Invent the following details.

- full name
- date and place of birth
- allergies
- smoking and alcohol intake
- occupation
- marital status
- next of kin
- reason for admission
- family history
- medical history

- 2 Student A – you are the nurse. Ask Student B, the patient, questions to complete the patient record below.

- 3 Now change roles.

PATIENT RECORD

Surname	Ventura López
First name	Luis
Gender	<u>M</u> F
DOB	03-05-1997
Place of birth	Comalapa border
Occupation	dealer
Marital status	married
Next of kin	wife
Contact no.	9632483844
Smoking intake	n/a
Alcohol intake	n/a
Reason for admission	2 second degree burn
Medical history	overweight
Family history	cáncer. (father's side)

Mustapha Hussein **was admitted for** possible concussion after falling from a ladder and hitting his head. Mr Hussein was born in 1982. He is divorced, and works as a painter. His next of kin is his brother, Yusuf. He can be contacted on 07709—401229. Mr Hussein smokes 40 cigarettes a day. He does not drink alcohol. He is not allergic to anything. There is a family **history on** diabetes on his father's side.

Writing

Patient summary

- 1 Read this summary about Mustapha Hussein, the patient in *Listening 1*. Find three mistakes in it.

Mustapha Hussein was admitted with possible concussion after falling from a ladder and hitting his head. Mr Hussein was born in 1982. He is divorced, and works as a painter. His next of kin is his brother, Yusuf. He can be contacted on 07709-401229. Mr Hussein smokes 40 cigarettes a day. He does not drink alcohol. He is not allergic to anything. There is a family history of diabetes on his father's side.

- 2 Write a similar summary about Sarah Behr using the information on the patient record below.

PATIENT RECORD

Surname	Behr	First name	Sarah
DOB	2/1/84	Gender	M F
Occupation	teacher		
Marital status	married		
Next of kin	father Ian		
Contact no.	01792-793456		
Smoking intake	n/a		
Alcohol intake	10 units per week		
Reason for admission	suspected fractured arm		
Family history	heart disease (father's side)		
Allergies	nuts		

Checklist

Assess your progress in this unit. Tick (✓) the statements which are true.

- I can describe the admissions procedure
- I can understand and complete patient records
- I can ask somebody for their personal details
- I can describe events in the past
- I can understand an article about handwriting

Key words

Adjectives

allergic
fatal

Nouns

accounts
appointment
cubicle
first aid
initial assessment
life-threatening condition
limb
prescription
priority
progress notes
registration
treatment
triage nurse

Look back through this unit. Find five more words or expressions that you think are useful.