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Materia: ingles III

Grupo: B

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3. Hospital admissions

Scrub up

Work in pairs. These patients have arrived in hospital and are waiting in reception. Discuss why you think each one is there.



1 Listen to the patients describe their problem, and decide which one is speaking.

Write the order 1-5 in which the patients should be seen.

Vocabulary

admissions procedure

Use the sentences with the words below.

nurse
 medical appointment
 waiting
 treatment
 a priority
 waiting room

- 1 Take a seat in the _____.
 - 2 The first nurse you meet will be a specialist called _____.
 - 3 This nurse will make _____ of your problem.
 - 4 This helps decide who is _____.
 - 5 A patient with a _____ condition will see a doctor immediately.
 - 6 A nurse will get personal details from you and fill in a hospital _____ form.
 - 7 When there is a free _____ a doctor will see you.
 - 8 The doctor will decide on the _____.
- 7 Have you ever been admitted to hospital? Do you have any stories of unusual hospital admissions?

VOCABULARY. 3 Hospital admissions.

7- COMPLETE ~~write~~ the sentences with the words below.

1- Take a seat in the waiting room.

2- The first nurse you meet will be a specialist called a triage nurse.

3- This nurse will make an initial assessment of your problem.

4- This helps decide who is life-threatening.

5- A patient with a life-threatening condition will see a doctor immediately.

6- A nurse will get personal details from you and fill in a hospital or initial assessment form.

7- When there is a free or priority a doctor will see you.

8- The doctor will decide on the treatment.

In this unit

- describing the hospital admission procedure
- describing what happened
- Past Simple v Past Continuous
- filling in a patient record card
- writing a summary of a patient

DESCRIBIR EL PROCEDIMIENTO DE

It's my job

- 1 Work in pairs. Discuss the question.
What are the main responsibilities of a hospital receptionist?
- 2 Read about Carmen and answer the questions.
 - 1 What qualities does Carmen need in her job?
 - 2 How do medical staff cause Carmen problems?
 - 3 What does she know about medicine?

Carmen Doman

I'm a hospital receptionist. If you need to find somebody, or if you need to know anything about the hospital – ask me. If you want new paper towels, or you need to speak to a surgeon – ask me.

I often meet people when they are frightened, angry, or drunk, so it's important to be diplomatic and strong. I often need to reassure people, so it's important to be calm.

My normal work is to greet and assist patients when they arrive, make appointments for patients, record patients' information, and organize and file patient records. I also keep the accounts. You need to be very organized to do this job.

Of course, I have to operate a computer, a fax machine, and other office equipment, but I also have to know first aid, and understand medical terminology and abbreviations. My biggest problems are with the handwriting of medical staff. It wastes a lot of time when I don't understand reports and forms because of handwriting or abbreviations.

I believe that without me and the other receptionists the whole hospital would come to a stop.



Vocabulary

Patient record

- 1 Which *Scrub up* patient is recorded on this form?

PATIENT RECORD

Gilstein Del Pac. d. m. co

Surname	Grady	First name	Jim
DOB	2.3.50	Gender	M / F
Occupation	retired		
Marital status	widowed		
Next of kin	son		
Contact no.	07765 432178		
Smoking intake	n/a		
Alcohol intake	30 units per week		
Reason for admission	snake bite		
Medical history	high blood pressure		
Allergies	none		
GP	Dr Parkinson, Central Surgery		

- 2 Find words and abbreviations in the patient record with these meanings.

- | | |
|--|------------------------|
| 1 job | <i>occupation</i> |
| 2 bad reactions, for example to certain medications | <i>ALLERGIES</i> |
| 3 family doctor | <i>GP</i> |
| 4 closest relative | <i>NEXT OF KIN</i> |
| 5 the amount of something you eat, drink, etc. regularly | <i>ALCOHOL intake</i> |
| 6 date of birth | <i>DOB</i> |
| 7 male / female | <i>Gender</i> |
| 8 past illnesses and injuries | <i>Medical history</i> |
| 9 married / single / divorced / widowed | <i>Marital status</i> |
| 10 not applicable (= not a question for this patient) | <i>N/A</i> |
| 11 in each (day, week, etc.) | <i>15 UNITS WE</i> |
| 12 number | <i>contact no</i> |

Research shows that **hospital admissions increase** when there is a full moon, and in the two days following a World Cup defeat.



Listening

A patient record form

1 Listen to the nurse get personal details from a patient. As you listen, complete the form.

PATIENT RECORD

Surname HUSSEIN
 First name EH-Ü-S-S-E-I-N
 Gender M F
 DOB 1982
 Place of birth PAKISTAN
 Occupation Painter
 Marital status Divorced
 Next of kin YUSUF
 Contact no. 07709-401229
 Smoking intake YES C400GARETTOS DAY
 Alcohol intake NO
 Reason for admission by a blow to the head.
 Family history
 mental illness tuberculosis
 diabetes HIV/AIDS

- 4 and you're married?
 5 Do you smoke?
 6 How many do you smoke a DAY?
 7 are you allergic to anything?
 8 Do any of your close family SUFFER from any of the following...?

Speaking

Student As work together in pairs. Student Bs work together in pairs. You are going to play the role of a patient admitted to hospital. Invent the following details.

- full name
- date and place of birth
- allergies
- smoking and alcohol intake
- occupation
- marital status
- next of kin
- reason for admission
- family history
- medical history

Student A – you are the nurse. Ask Student B, the patient, questions to complete the patient record below.

3 Now change roles.

PATIENT RECORD

Surname DIANA
 First name DI-AN-A-E-N-A
 Gender F M
 DOB 1983
 Place of birth New York
 Occupation TEACHER
 Marital status divorced
 Next of kin sister MARIA
 Contact no. 063 131 82 85
 Smoking intake NO
 Alcohol intake NO
 Reason for admission COVID-19
 Medical history DIABETES
 Family history



2 Listen again and complete these questions that the nurse asks.

- 1 What happened to you?
 What's your date of birth?
 Where were you?