

**MATERIA:**

INGLES

**DOCENTE:**

HEYDI JANETH

CRUZ ZURITA

**ACTIVIDAD: TRABAJO**

**PRESENTA:**

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SOTO

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# 3 Hospital admissions

## Scrub up

1 Work in pairs. These patients have arrived in hospital and are waiting in reception. Discuss why you think each one is there.



- 2 Listen to the patients describe their problem, and decide which one is speaking.
- 1 \_\_\_\_\_ 3 \_\_\_\_\_ 5 \_\_\_\_\_  
 2 \_\_\_\_\_ 4 \_\_\_\_\_
- 3 Decide the order, 1-5, in which the patients should be seen.

## Vocabulary

### The admissions procedure

- 1 Complete the sentences with the words below
- |                       |              |
|-----------------------|--------------|
| a triage nurse        | treatment    |
| an initial assessment | a priority   |
| life-threatening      | waiting room |
| registration          | cubicle      |

- 1 Take a seat in the waiting room
  - 2 The first nurse you meet will be a specialist called a triage nurse
  - 3 This nurse will make an initial assessment of your problem.
  - 4 This helps decide who is life-threatening
  - 5 A patient with a life-threatening condition will see a doctor immediately.
  - 6 A nurse will get personal details from you and fill in a hospital initial assessment form.
  - 7 When there is a free a priority doctor will see you.
  - 8 The doctor will decide on the treatment.
- 2 Have you ever been admitted to hospital? Do you have any stories of unusual hospital admissions? Describe exactly what happened.

Research shows that hospital admissions increase when there is a full moon, and in the two days following a World Cup event.



## Listening

### A patient record form

- 1 Listen to the nurse get personal details from a patient. As you listen, complete the form.

### PATIENT RECORD

Surname Hussein  
 First name H-u-s-s-e-i-n  
 Gender M  
 DOB 1987  
 Place of birth Rabat  
 Occupation Painter  
 Marital status divorced  
 Next of kin Yusef  
 Contact no. 07707-41291  
 Smoking intake Yes (10) cig  
 Alcohol intake no  
 Reason for admission bl a blow to the  
 Family history  
 mental illness None  
 diabetes None  
 tuberculosis None  
 HIV/AIDS None

- 4 are you're married?  
 5 do you smoke?  
 6 how many do you smoke a day?  
 7 are you allergic to anything?  
 8 Do any of your close family suffer from any of the following...?

## Speaking

- 1 Student A work together in pairs. Student B's work together in pairs. You are going to play the role of a patient admitted to hospital. Invent the following details.

- full name
- date and place of birth
- allergies
- smoking and alcohol intake
- occupation
- marital status
- next of kin
- reason for admission
- family history
- medical history

- 2 Student A - you are the nurse. Ask Student B, the patient, questions to complete the patient record below.

- 3 Now change roles.

### PATIENT RECORD

Surname Jones  
 First name J-o-n-e-s  
 Gender M  
 DOB 2001  
 Place of birth USA  
 Occupation student  
 Marital status single  
 Next of kin shly  
 Contact no. 963 56 2815  
 Smoking intake no  
 Alcohol intake no  
 Reason for admission no  
 Medical history no  
 Family history no



- 2 Listen again and complete these questions that the nurse asks.

- 1 What happened to you?  
 2 Yes date of birth?  
 3 Where were you born?

**In this unit**

- describing the hospital admission procedure
- describing what happened
- Past Simple v Past Continuous
- filling in a patient record card
- writing a summary of a patient

**It's my job**

- 1 Work in pairs. Discuss the question.  
What are the main responsibilities of a hospital receptionist?
- 2 Read about Carmen and answer the questions.
  - 1 What qualities does Carmen need in her job?
  - 2 How do medical staff cause Carmen problems?
  - 3 What does she know about medicine?

**Carmen Doman**

I'm a hospital receptionist. If you need to find somebody, or if you need to know anything about the hospital - ask me. If you want new paper towels, or you need to speak to a surgeon - ask me.

I often meet people when they are frightened, angry, or drunk, so it's important to be diplomatic and strong. I often need to reassure people, so it's important to be calm.

My normal work is to greet and assist patients when they arrive, make appointments for patients, record patients' information, and organize and file patient records. I also keep the accounts. You need to be very organized to do this job.

Of course, I have to operate a computer, a fax machine, and other office equipment, but I also have to know first aid, and understand medical terminology and abbreviations. My biggest problems are with the handwriting of medical staff. It wastes a lot of time when I don't understand reports and forms because of handwriting or abbreviations.

I believe that without me and the other receptionists the whole hospital would come to a stop.



**Vocabulary**

**Patient record**

- 1 Which *Scrub up* patient is recorded on this form?

**PATIENT RECORD**

Surname	Grady	First name	Jim
DOB	8.3.80	Gender	M / F
Occupation	retired		
Marital status	widowed		
Next of kin	none		
Contact no.	07705 478176		
Smokers intake	no		
Alcohol intake	70 units per week		
Reason for admission	scalp bite		
Medical history	High blood pressure		
Allergies	none		
GP	Dr Parktown, Central Surgery		

- 2 Find words and abbreviations in the patient record with these meanings

- |  |                        |
|--|------------------------|
| 1 job  | <u>occupation</u>      |
| 2 bad reactions, for example to certain medications      | <u>allergies</u>       |
| 3 family doctor  | <u>GP</u>              |
| 4 closest relative                                       | <u>next of kin</u>     |
| 5 the amount of something you eat, drink, etc. regularly | <u>intake</u>          |
| 6 date of birth  | <u>DOB</u>             |
| 7 male / female  | <u>gender</u>          |
| 8 past illnesses and injuries                            | <u>medical history</u> |
| 9 married / single / divorced / widowed                  | <u>marital status</u>  |
| 10 not applicable (= not a question for this patient)    | <u>none</u>            |
| 11 in each (day, week, etc.)                             | <u>regularly</u>       |
| 12 number  | <u>contact no.</u>     |